WHAT ARE THE RIGHTS FOR THE DEAF?

- Interpreters must be licensed unless consumers choose "Consumer Choice"
- Interpreters must have correct proficiency level (right color/skill) of license for assignment
- Consumers can ask interpreter to show licensure card
- Consumers can file a complaint against an interpreter with IDHHC





For more information, contact us at:

Illinois Deaf and Hard of Hearing Commission

528 South 5th Street, Suite 209 Springfield, IL 62701

> 217-557-4495 (V) 888-261-2698 (TTY) 217-303-8010 (VP)

dhh.interpreter@illinois.gov

"CONSUMER CHOICE" INTERPRETING

WHAT DOES THIS MEAN FOR THE DEAF?



ILLINOIS DEAF AND HARD OF HEARING COMMISSION

http://www.idhhc.illinois.gov



What is Interpreter Licensure?

Interpreters must have a license issued by the Illinois Deaf and Hard of Hearing Commission.

Am I required to use a licensed interpreter if I don't want to?

No. You can request a non-licensed person to interpret. This is called "Consumer Choice".

Are service providers (ie: doctor offices, hospitals, schools, etc) allowed to use "Consumer Choice"?

No. Only Deaf consumers can use "Consumer Choice".

If I use "Consumer Choice", who can I choose?

Can choose:

- Family
- Friends

Cannot choose:

 Licensed interpreter with wrong proficiency level (color/skill) of licensure.

Why can't I choose a licensed interpreter for "Consumer Choice"?

Because licensed interpreters must follow rules depending on their licensure level.

Can those who work as "Consumer Choice" be paid?

No.

Why can't they be paid?

Because this is for volunteering only under "Consumer Choice" and they are not licensed or a professional interpreter.

