

WHAT RIGHTS DO DEAF CONSUMERS HAVE RELATED TO INTERPRETERS?

- Interpreter must be licensed with correct proficiency level for assignment
- Consumer can ask interpreter to show IDHHC licensure card
- Consumer can file complaint against interpreter with IDHHC

HOW TO FILE A COMPLAINT AGAINST AN INTERPRETER WITH IDHHC?

- Complete complaint form located on IDHHC's website available at www.idhhc.illinois.gov under Interpreter page, Licensure Forms & Information

For more information,
contact us at:

Illinois Deaf and Hard of Hearing Commission

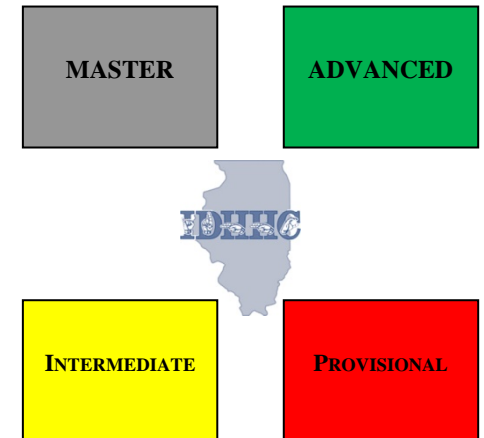
528 South 5th Street, Suite 209
Springfield, IL 62701

217-557-4495 (V)
888-261-2698 (TTY)
217-303-8010 (VP)

dhh.interpreter@illinois.gov



PROFICIENCY LEVELS FOR LICENSED SIGN LANGUAGE INTERPRETERS



Illinois Deaf and Hard of Hearing Commission

<http://www.idhhc.illinois.gov>



INTERPRETER LICENSURE PROFICIENCY LEVELS & ALLOWED INTERPRETER ASSIGNMENTS



MASTER

ALLOWED:

Anything....

ADVANCED

ALLOWED:

- All Medical
- Financial
- All Government Services
- Employment
- Entertainment – Professional Live
- Most Legal
- Attorney/Client

NOT ALLOWED:

- Legal Trials
- Felony Court Hearings (Criminal)
- Major-Legal Civil cases involving more than 50k in damages
- Juvenile/Family Court
- Law Enforcement
 - Interrogation
 - Investigation

INTERMEDIATE

ALLOWED:

- Health Information Workshops
- Law Enforcement Workshops (Neighborhood watch)
- Conferences
- College Courses
- Video Relay Services
- Some Government Services
 - IEP Meetings
 - Parent Teacher Conferences
- Employment Maintenance
 - Staff Meetings
 - Trainings
- Limited Medical (Appointments with no medical diagnosis)
 - Home Care
 - AA Meetings
 - Testing (X-Rays, Blood Work, CAT Scan, MRI)

NOT ALLOWED:

- Legal
- Financial
- Doctor Appointments

PROVISIONAL

ALLOWED:

- Vocational Rehabilitation
 - Job Coaching
 - Employment Training
- Community Education
- Recreational Programs
- Social Events
- Community Entertainment

NOT ALLOWED:

- Legal
- Medical
- Financial
- College Courses
- Government Services
- Video Relay Services